

## PRIVACY POLICY

#### 1. WHO ARE WE?

The administrator of your personal data is Andersia Retail Sp. z o. o., Plac Andersa 7, 61-894 Poznań.

You can contact the Administrator by sending a letter to:

Andersia Retail Sp. z o. o. 7 Anders Square, 61-894 Poznań.

#### 2. HOW DO WE HAVE YOUR DATA?

We obtain your data primarily from you. If you are our customer, you give us your data when you contact us about our services. If you are our contractor, you provide us with your data when you contact us about our cooperation, as well as throughout the course of that cooperation. We may also obtain your contact information from your co-workers, such as in the course of ongoing correspondence.

## 3. FOR WHAT PURPOSE DO WE PROCESS YOUR PERSONAL DATA?

Your personal data is or may be processed by the Administrator for the following purposes:

- a) Providing services to our customers. If you are our customer, we process your data in order to provide our services on a contractual basis or to settle them on tax or complaint grounds. We need to ensure the security of payments and take care of the parties' obligations;
- b) Maintaining our website www.andersiasilver.com. We process your data for the proper functioning of our website;
- c) Cooperation with contractors. If you are cooperating with us or would like to enter into a business relationship, we will process your personal data for the purpose of establishing and conducting a business relationship, such as by adding you to our customer database.

## 4. ON WHAT BASIS DO WE PROCESS YOUR DATA?

The legal basis for our processing of your personal data varies depending on the purpose for which we process it. Thus:

- We collect data on your use of our site, which we obtain through so-called cookies, on the basis of your consent, given in accordance with Article 173 of the Telecommunications Law;
- d) If you contact us to ask a question about what services we provide, how we run our websites, or how to complete certain activities, we collect your questions and related data and provide you with answers because we have a legitimate interest in providing our customers and users of our websites with complete information;



e) If you are conducting business cooperation with us or wish to enter into such cooperation, we process your data because we have entered into a contract with you regarding the aforementioned business cooperation

and the processing of your data is either necessary for the performance of such contract or necessary to respond to your proposal for cooperation and take action prior to entering into the relevant contract. In addition, we have a legitimate interest in contacting any representatives of our contractors (e.g., their employees) on matters relating to the business cooperation.

#### 5. HOW LONG DO WE PROCESS YOUR DATA?

The period for which we process your personal data depends on the purpose of the processing:

- a) Provide answers to questions for the duration of the necessary explanations and answers;
- b) Conducting business cooperation with contractors and contact regarding the establishment of such cooperation - for the duration of the cooperation or the time necessary to establish the terms and conditions of such cooperation; after this period we will process your data for the purposes of accountability of our activities;
- c) Data about the way you use our site (via cookies) for the entire period when you are a user of the site and thereafter counting from the time you stopped using the site, unless you delete the information stored in cookies on your device yourself earlier.

#### 6. DATA RECIPIENTS.

Your personal data may be transferred to the following recipients:

- a) Authorized employees of the Administrator;
- b) Entities that process personal data on behalf of the Administrator: affiliated companies, IT service providers, banks, postal and courier service providers, entities providing legal services to the Administrator, advertising and promotional agencies.

Your personal data is not transferred outside a country in the European Economic Area.

## 7. WHAT ARE YOUR RIGHTS?

You have the right to:

- a) Access to the content of their personal data;
- b) data correction;
- c) limitation of data processing;
- d) request deletion of data;
- e) Transfer of data to another data controller:

You can exercise the rights mentioned above by contacting us at e-mail: ochronadanych@and2poznan.pl or by mail at:

Andersia Retail Sp. z o. o. 7 Anders Square, 61-894 Poznań.



If you believe that we have in any way violated the rules for processing your personal data then you have the right to file a complaint directly with the President of the Office for Personal Data Protection.

Fi) Right to object - You may object when you do not want us to process your personal data for a specific purpose. In this case, we will continue to process your data for other processes, but no longer for the purpose for which you objected, unless your request objects to an obligation imposed on us by law.

# COOKIE POLICY

The policy applies to cookies and refers to the ways they are used on the website owned by the Administrator, i.e.: www.and2poznan.pl

#### 1. WHAT ARE COOKIES?

Cookies are IT data, in particular text files, stored on the users' terminal equipment intended for use on websites. These cookies allow to recognize the user's device and appropriately display the website tailored to the user's individual preferences. Cookies usually contain the name of the website they come from, the time they are stored on the end device and a unique number.

In principle, cookies do not allow identification of individuals, however, due to the care taken by the Administrator to protect the personal data of its customers, the protection measures provided for personal data are applied to them. Storing cookies in the browser's memory has no negative impact on the user's software or hardware. The cookie allows the information contained in it to be read only by the server from which it originated.

The cookies used by Andersia Silver are safe for your devices.

### 2. WHAT ARE COOKIES USED FOR?

Cookies are used to adapt the content of websites to the user's preferences and to optimize the use of websites. They are also used to create anonymous, aggregate statistics, which help to understand how the user uses the websites, which allows to improve their structure and content, excluding personal identification of the user.

Three types of cookies are used:

- a) storing the visitor's preferences;
- b) ensuring the operability of the website;
- c) collecting analytical data.

Merely storing or accessing cookies does not cause configuration changes on the user's device.

### 3. WHAT COOKIES ARE USED AND HOW LONG ARE THEY STORED?

The administrator uses the following cookies:



- a) Session cookies for maintaining your session. These cookies work during your visit to the Administrator's website, after which they are automatically deleted;
- Persistent cookies after visiting the site, they will remain on your computer along with memorized information, e.g. about your configured computer set-up, and will restore the settings on subsequent visits, making the use of www.andersiasilver.com easier for you. These files are stored for a maximum of 2 years.

## 4. DELETION OF COOKIES.

By default, web browsing software allows cookies to be placed on your terminal device. These settings can be changed in such a way as to block the automatic handling of cookies in the settings of your web browser, or to inform you each time they are sent to your device. Detailed information about the possibility and methods of handling cookies is available in the settings of your web browser.

Restricting the use of cookies, may affect some of the functionality available on the website.